WHEN TO CALL 999/ATTEND A&E

Child (< 16 years)

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| --- | --- |
| * High pitched/continuous/weak cry * Not responding/floppy * Non-stop vomiting * Severe pain * Very unwell | Serious signs of illness |
| * Has had a first fit/seizure * Fits that are not stopping * Loss of consciousness * Acutely confused | Neurological |
| * Appears pale/blue/mottled * Non-blanching rash (tumbler test) | Skin |
| * Breathing fast/grunting * Short of breath & unable to speak * Short of breath & not alert | Breathing |
| * Ingested medicine, toxic substance, or foreign body * Serious head injury (loss of consciousness, vomiting, or visual problems) * Severe allergic reaction (sudden and rapid onset of swelling of the eyes, lips, mouth, throat, or tongue) * Severe burns or scalds * Major trauma/severe injuries * Severe bleeding that cannot be stopped * Suspected or confirmed overdose | Other |

\*If in doubt- speak immediately to your duty clinician/team\*

WHEN TO CALL 999/ATTEND A&E

Adult (>16 years)

|  |  |
| --- | --- |
| * Chest pain PLUS any of the following:   + Chest feels tight or heavy   + Cold/clammy skin, colour change   + Difficult/unable to respond   + Lasts more than 15 minutes   + Not improving with GTN spray   + Radiating into arm, neck or jaw   + Difficulty breathing   + Feels unwell | Chest Pain |
| * Ongoing facial/arm weakness, speech problems | Stroke |
| * Short of breath & unable to speak * Short of breath & not alert | Breathing |
| * Serious head injury (loss of consciousness, vomiting, or visual problems) * Loss of consciousness * Acutely confused * Has had a first fit/seizure * Fits that are not stopping * Severe allergic reaction (sudden and rapid onset of swelling of the eyes, lips, mouth, throat, or tongue) * Severe burns or scalds * Major trauma/severe injuries * Severe bleeding that cannot be stopped * Very unwell * Overdose and being unwell with it | Other |

\*If in doubt- speak immediately to your duty clinician/team\*